



**GT INDUSTRIAL
PRODUCTS**

Commercial LED Lighting Limited Warranty

GT INDUSTRIAL PRODUCTS LLC offers a limited warranty for industrial or commercial products used in industrial or commercial applications. (For the use in US AND CANADA). Subject to change without notice. GT INDUSTRIAL PRODUCTS warrants the GT INDUSTRIAL PRODUCTS branded Luminaires (collectively, the "Product") to be free from defects in materials and workmanship for a period of five (5) years from the date of shipment to the Purchaser ("Warranty Period") when used as directed and subject to the Terms and Conditions herein. If shipment date is unverifiable, the date code of the product plus three (3) months shall be used to determine shipment date. This limited warranty is extended by GT INDUSTRIAL PRODUCTS to the original end-user at the original installed location only. If the Luminaire or Key component fails to operate during the applicable Warranty Period due to a manufacturing defect, GT INDUSTRIAL PRODUCTS will, at its sole option, replace the Product at no charge or grant the original purchaser a credit towards Product replacement. Key components can include LED drivers, photo sensors, Emergency Battery Backup, etc. If GT INDUSTRIAL PRODUCTS grants a replacement and Product is not available, a comparable product will be provided. GT INDUSTRIAL PRODUCTS will not be responsible for labor or transportation costs for removal, return or installation.

TERMS AND CONDITIONS This warranty only applies when the Product is properly wired and installed in accordance with the instructions contained in the product installation guide and in applicable Product Information Bulletin. The warranty excludes defects resulting from acts of God, accidents, abuse, fire, vandalism, or civil disturbances. This warranty excludes defects or damage caused by any primary side (line voltage) power source problems including, but not limited to, unregulated power, short circuits or lightning induced power surges, under/over voltage/current conditions, operating outside specified temperature range, or storing the Product outside the specified temperature range. This warranty does not apply to any abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), the Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA). This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including but not limited to: • Exceeding the maximum ambient operating temperatures specified in the Product Information Bulletin and or Cut Sheet published on our website. • Using or storing the product outside the specified temperature range in the Product Information Bulletin and or Cut Sheet. GT INDUSTRIAL PRODUCTS shall not be liable for harm or damage caused by any unapproved use. This warranty does not cover any repair, alteration, modification or re-installation of the Product.

A warranty claim can be reported online at www.GTINDUSTRIALPRODUCTS.com or by contacting GT INDUSTRIAL PRODUCTS Customer Service at 1-800-865-6799 or the designated GT INDUSTRIAL PRODUCTS sales representative. If deemed necessary by GT INDUSTRIAL PRODUCTS under the terms of this warranty, Purchaser will receive a Return Material Authorization ("RMA") number, and shall promptly return the Product to the address provided on the RMA or provide evidence of Product defect as directed by GT INDUSTRIAL PRODUCTS at the Purchaser's expense. The RMA must be included on both the packing slip of the Product or Product component being returned and on the outside of the box. FAILURE TO FOLLOW THIS PROCEDURE SHALL VOID THE WARRANTY. If upon examination of the Product, GT INDUSTRIAL PRODUCTS determines the root cause of failure to be due to a defect in materials or workmanship, GT INDUSTRIAL PRODUCTS will provide the appropriate remedy as set forth above. GT INDUSTRIAL PRODUCTS reserves the right to (1.) examine all Product to determine the cause of failure and (2.) be the sole judge as to whether a Product is defective and covered under this warranty.

LIMITATION OF LIABILITY THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF PURCHASER AND THE SOLE LIABILITY OF GT INDUSTRIAL PRODUCTS FOR THE PRODUCT. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED. IN NO EVENT SHALL GT INDUSTRIAL PRODUCTS BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LOST PROFITS OR REVENUES, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION. IN NO EVENT SHALL GT INDUSTRIAL PRODUCTS' TOTAL LIABILITY FOR ANY REASON HEREUNDER EXCEED THE PRICE PAID BY PURCHASER FOR THE PRODUCT PURCHASED.

Please call customer service at 1-800-865-6799 or contact your GT INDUSTRIAL PRODUCTS representative with questions.

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